

## Report a Problem or Concern Online

### SeeClickFix - Service Requests

The City of Buffalo now uses **SeeClickFix** a report and tracking tool - to communicate issues that need to be addressed by City departments. This is a way to report non-emergency issues to the City, such as potholes, street light outages, overgrown grass, exterior storage, etc.

When an issue is submitted, the City assigns the submitted request



to the appropriate department or service, tracks response time, and evaluates

repeating repairs as a tracking tool. **Download the app today or visit the City website :**

<https://www.ci.buffalo.mn.us/504/Report-a-Problem-or-Concern>



The **City of Buffalo Code** are local laws adopted to help protect the **health, safety, and quality of life** of all who live, work, and visit our community. This Code sets the standard for property maintenance, building use, parking, yard care, snow removal, and other activities that affect our neighborhoods.

### Who Enforces City Code?

The **City's Code Enforcement Officer**, working in partnership with the **Community Service Officer**, is responsible for enforcing City Code. Together, they:

- Respond to complaints and concerns
- Conduct inspections to ensure compliance with City ordinances
- Provide education and resources to help residents understand and follow codes
- Take enforcement action when necessary to protect the health, safety, and welfare of the community

Their goal is to **correct violations** and to **work with** property owners and residents to keep Buffalo safe, clean, and welcoming for everyone.

**Scan this QR code to review the City Code:**



## Get To Know Our City Code



*"Building a Stronger Community, Together."*

## Water Conservation

### Effective May 1—October 1st

Limitations on the use of the water resources are hereby established as follows: An odd-even irrigation restriction based on street addresses. Property owners with odd-numbered addresses may water on odd calendar days, and property owners with even-numbered addresses may water on even calendar days. City water resources shall not be used for the purposes of irrigating or watering lawns, sod, or seeded areas between 7:00 a.m. and 7:00 p.m.

## Dumping in Streets

Dumping in streets prohibited. It is a misdemeanor for any person to throw or deposit in any street any nails, dirt, glass or glassware, cans, discarded cloth or clothing, metal scraps, garbage, leaves, grass or tree limbs, paper or paper products, shreds or rubbish, oil, grease or other petroleum products, or to empty any water containing salt or other injurious chemical thereon.

## Pool Fencing

Permitted pools must be fully enclosed with safety fencing **Minimum height:** 4 feet, **Gates:** Self-closing, self-latching, lockable, latch at least 3 feet above ground; **Openings:** No gap over 4 inches, no space under fence over 2 inches; **Materials/Design:** Non-corrosive and not easily climbable **Exception:** *Below ground pools with an ASTM-certified pool cover do not require any fencing.*

## Exterior Storage

All outside storage of materials and equipment for residential uses (excluding farms) **shall be stored within a building or fully screened** so as not to be visible from adjoining properties.

Any accumulation of refuse, garbage, on any premises not stored in containers can remain for **no more than one week.**

Not more than **two** recreational vehicles and equipment stored outside.

Any exterior storage area shall, at all times, be kept in a **neat and orderly** condition to ensure the health and safety of employees, visitors, and emergency services personnel.

It is unlawful to park or store any unlicensed, unregistered or inoperable motor vehicle, household furnishings or appliances, or parts or components thereof, on any property within the City unless properly housed or stored within a lawfully erected building.

Passenger vehicles not currently licensed by the state, or those which are because they are **inoperable**, may not be parked or stored outside for a period **in excess of 30 days.**

Bagster bags, mobile refuse disposal containers, temporary garbage containers, or any kind of similar type of temporary refuse storage container shall be located on properties for no more than 30 days in any calendar year. **A full container must be removed within seven days.** Additionally, they shall not be placed within the city right-of-way and must be located only on a driveway or behind the front set back line of the property.

## Yard Maintenance

Property owners are responsible for keeping grass and weeds trimmed along their street frontage. Grass and weeds may not exceed 12 inches in height. They must also keep trees and shrubs trimmed and maintained along their street frontage. Property Owners are to treat or remove insect-infested or diseased trees thereon, to maintain landscaping and to otherwise keep his property in safe and nuisance-free condition.

## Parking in Front Yards

For single-family, two-family, townhouse, and quad-style homes, parking is **not allowed in the front yard.** Parking is only permitted in a designated driveway leading directly into a garage, or one extra parking space located next to the driveway. This space must be properly surfaced with concrete or asphalt.

## Repair Sidewalk

Property owners are responsible for keeping the sidewalks next to their property safe and in good condition. If a sidewalk needs to be built, rebuilt, or repaired, the work must follow the City's official construction specifications, which are available in the City Administrator's office.

## Winter Regulations

Snow and ice remaining upon public sidewalks 12 hours after snow or ice has ceased, is prohibited and declared nuisance; property owner or the tenant residing to remove snow and ice.