

**Dear Valued Water Utility Customer,**

The City of Buffalo has chosen to standardize its utility metering systems.

The benefits of a standardized metering system are a reduction in environmental impact by lowering the need for fleet deployment. Improving the City's ability to efficiently serve your utility needs. Providing you with easy accessibility to your account, the ability to precisely monitor your water consumption and assist in alerting you to possible water leaks.

There is no cost to the property owner for the new meter or its installation.

A Buffalo Municipal Utilities water technician will be replacing the water meter and will need to gain access inside your home to replace the water meter. The water technician will be clearly identifiable and present their identification badge before entering your home.

To prepare for the water meter replacement, we ask that you please clear the area around the water meter and check that the valves located on either side of the meter to ensure that they are in working condition and not leaking. Your water will be temporarily shut off to replace the existing meter. The process should take approximately 45 minutes to complete.

The property owner or a designated representative, 18 years of age or older will need to be present during the meter replacement and to sign the completed work.

We appreciate your cooperation and patience during this process.

Thank you,  
Buffalo Municipal Utilities



# TO SCHEDULE YOUR APPOINTMENT

call 763.682.5370 or 763.684.5432



Scan QR code or visit

[calendly.com/cityofbuffaloami/water-meter-installations](https://calendly.com/cityofbuffaloami/water-meter-installations)

For additional information,  
please visit the Utility webpage at  
[www.ci.buffalo.mn.us/157/Utilities](http://www.ci.buffalo.mn.us/157/Utilities).



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